

BitTitan Security Statement

BitTitan Pacific Pty Ltd., a Limited Company incorporated in Australia, BitTitan SG Pte. Ltd., a Private Limited Company incorporated in Singapore, BitTitan UK Limited, a Limited Company incorporated in the United Kingdom and BitTitan, Inc., a Delaware corporation (collectively, "Company"), is committed to respecting and protecting the privacy of its customers, partners and website visitors (collectively "You" or "Your"). For more information about our Privacy Statement, please [click here](#).

MigrationWiz (hereafter referred to as "Service") is hosted and delivered by Microsoft Azure (hereafter referred to as "Cloud Provider"). While the Cloud Provider is responsible for the security of its actual data center, BitTitan is responsible for monitoring, managing and securing the Service.

The Cloud Provider is responsible for the data center that host the BitTitan Cloud. For more information about security at the data center, please go to the link below:

1. Azure: <https://docs.microsoft.com/en-us/azure/security/azure-security-getting-started>

The Cloud Provider is responsible for managing the security of the cloud. It has been certified by third-party organization and is compliant with the applicable laws and regulations. The list of such certifications and compliance statements can be found in the link below:

1. Azure: <https://www.microsoft.com/en-us/trustcenter/compliance/default.aspx>

In the MigrationWiz, the data at rest is encrypted using industry-standard encryption. Additionally, all communications with the ServiceNow are protected with HTTPS using TLS.

The security of your personal information is very important to the Company. We use robust security measures, which encompass both technical and organizational security controls, to prevent data loss, information leaks, or other unauthorized data processing operations. For example, the Company requires that its processors and sub-processors (collectively, "Vendors") have implemented and maintain a security program in accordance with industry standards, specifically the Company Vendors shall include the following security program:

I - Physical Access Control: Unauthorized persons shall be prevented from gaining physical access to premises, buildings or rooms where personal data processing systems are located. Vendors have implemented the following controls:

1. prevent unauthorized individuals from gaining access to the processor's premises.
2. restrict access to data centers where data servers are located.
3. use video surveillance and intrusion detection devices to monitor access to data processing facilities.
4. ensure that individuals who do not have access authorization (e.g. technicians, cleaning personnel) are accompanied at all times when accessing data processing facilities.

II – System Access Control: Data processing systems must be prevented from being used without authorization. Vendors have implemented the following controls:

1. implement measures to prevent unauthorized personnel from accessing data processing systems.
2. provide dedicated user IDs for every authorized personnel accessing data processing systems for authentication purposes.
3. assign passwords to all authorized personnel for authentication purposes.
4. ensure that all data processing systems are password protected to prevent unauthorized persons accessing any personal data: (a) after boot sequences; and (b) when left unused for a short period.
5. ensure that access control is supported by an authentication system.
6. have implemented a password policy that prohibits the sharing of passwords, outlines processes after a disclosure of a password, and requires the regular change of passwords.
7. ensure that passwords are always stored in encrypted form.
8. implement a proper procedure to deactivate user accounts when a user leaves the processor (or processor function).
9. implement a proper process to adjust administrator permissions when an administrator leaves the processor (or processor function).

III – Data Access Control: Persons entitled to use a data processing system shall gain access only to the data to which they have a right of access, and personal data must not be read, copied, modified or removed without authorization in the course of processing or use and after storage. Vendors have implemented the following controls:

1. ensure that personal data cannot be read, copied, modified or removed without authorization during processing or use and after storage.

2. grant data access only to authorized personnel and assign only the minimum data permissions necessary for those personnel to fulfill their duties.
3. ensure that the personnel who use the data processing systems can access only the data to which they have a right of access.
4. restrict access to files and programs based on a "need-to-know-basis".
5. store physical media containing personal data in secured areas.
6. have measures in place to prevent use/installation of unauthorized hardware and/or software.
7. have established rules for the safe and permanent destruction of data that are no longer required.

In addition, the Company requires its Vendors (i) to maintain a list of sub-processors that may process the Personal Data of Vendor's, and make available such list to the Company; and (ii) to require all sub-processors to abide by substantially the same obligations as Vendor under the Company Data Processing Agreement for Vendors.

The Company incorporates encryption, incident management, network and system integrity, and availability and resilience requirements into its security program.

The Company uses standard security protocols mechanisms to exchange the transmission of sensitive data such as credit card details. When you enter sensitive personal information such as your credit card number on our site, we encrypt it using Secure Socket Layer (SSL) or Transport Layer Security (TLS) technology.

In the event that your personal information is acquired, or is reasonably believed to have been acquired, by an unauthorized person and applicable law requires notification, the Company will notify you by e-mail or mail. The Company will give you notice promptly, consistent with the reasonable needs of law enforcement and/or the Company to determine the scope of the breach and to investigate and restore the integrity of the data system.

If you have additional questions about privacy, please contact us at compliance@bittitan.com